

Quality Management System Policy

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The Top Management and management of Organisation Name, located at Organisation Address which

"operates in sector z / is in the business of y"

are committed to the establishment, implementation, maintenance and continual improvement of Organisation Name's Quality Management System.

Within the scope of the Quality Management System, which is recorded in the Scope Statement, Organisation Name is committed to delivering products and/or services to its customers that meet their requirements in all respects for performance, reliability, responsiveness and value Organisation Name will comply with all applicable legal and other requirements relative to our operations and we will set, review and maintain appropriate quality objectives and targets in accordance with the [Quality Objectives Measurement Procedure](#).

We have documented this policy and will maintain it and update it as appropriate at relevant intervals or upon significant change.

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Top Management responsibilities:

Top Management is committed to the Quality Management System and in particular

- a. taking accountability for the effectiveness of the Quality Management System;
- b. ensuring that the quality policy and quality objectives are established for the Quality Management System and are compatible with the context and strategic direction of Organisation Name;
- c. ensuring the integration of the Quality Management System requirements into Organisation Name's business processes;
- d. promoting the use of the process approach and risk-based thinking;
- e. ensuring that the resources needed for the Quality Management System are available;
- f. communicating the importance of effective quality management and of conforming to the Quality Management System requirements;

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Management System Responsibilities

"The Quality Manager is appointed by the Top Management to ensure that:

- a. The Quality Management System complies with ISO 9001:2015
 - b. Ensuring that the processes deliver their intended outputs
 - c. Reporting on performance of the Quality Management System to Top Management
- <<d-e removed for sample purposes>>

Document owner and approval

The Quality Manager is the owner of this document and is responsible for keeping it up to date.

The current version of this document is available to
"Specify which members of staff this document is intended for"

and is published

"Describe the location(s) – electronic and physical – where this document is available"

Its approval status can be viewed in the [Master List of Document Approval](#).